

## PLEASE NOTE THAT

- ♦ CHILDREN under 12 years old must be accompanied by an ADULT.
- ♦ It is always the authority of attending doctor or unit chief or their substitute to restrict or open the visiting hours or the number of people in the room according to the therapeutic needs of the patient. If necessary, an indication will be noted on the door of the room and in their file.
- ♦ It is forbidden to bring objects or dangerous substances, illicit substances (drugs) at the CISSS des Îles.
- ♦ During evening and nights, all problems concerning the visits will be transmitted to the security agent.

**RESPECT VISITING HOURS TO  
HELP HOSPITAL PATIENTS TO  
GET BETTER AND TO ALLOW  
THE HEALTH PROFESSIONAL  
GIVE QUALITY AND EFFICIENT  
SERVICES.**

**THE PATIENTS NEED SUPPORT,  
BUT THEY ALSO NEED TO REST!**

*Centre intégré  
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Thank you to  
and for their  
support!



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*Centre intégré  
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des Îles*

Québec



## VISITING HOURS

**For the comfort of  
hospital patient**

**Thank you to  
respect visiting  
hours and visit  
instructions**

## WHY VISITING HOURS?

- ◆ To help the patient to get better and to rest.
- ◆ To allow giving efficient and safe care.
- ◆ To make sure that the patient is available for his care and treatments.
- ◆ For the respect of the confidentiality and the privacy of the patient while receiving care and treatments.
- ◆ Because there is not a lot of space to receive many visitors and health professional at the same time.
- ◆ **At intensive care:** The care requires rigour, professionalism and tranquillity.

## VISITING HOURS ALLOWED

### FOR HOSPITAL PATIENTS

⇒ **2 pm until 8:30 pm, every day**

**PEDIATRICS:** 2 pm until 8:30 pm, except for the father and the mother who can visit any time.

**POST-NATAL:** 6:30 pm until 8:30 pm, except for their spouse who can visit any time (obstetrics / nursery).

**CHSLD (Long term care unit):** Visits are allowed any time.

**INTENSIVE CARE:** For the immediate family, visits are possible any time, but it is important to respect the following limits : 2 visitors maximum per hour, 10 minutes maximum per hour.

**EMERGENCY (observation):** 2 pm until 8:30 pm, but depending of the medical condition of the patient, only 1 member of the immediate family can be present and it is very important to respect the following limits: only 1 visitor at a time, maximum 10 minutes per hour.

**SURGICAL DAY:** For immediate family, visits are possible at any time, but you can't be more than 2 visitors at the same time.

**PSYCHIATRY:** 2 pm until 8:30 pm, every day, except if there is a medical contraindication.

## VISITING INSTRUCTIONS

The medical condition of an hospital patient requires sometimes prevention and when necessary this person will be placed in isolation. When it is the case, instructions will be posed on the patient's door. **These instructions are there to protect the patient and to prevent infection propagation.**

It is **essential to respect these instructions** to avoid the condition of the person to decline.

**Read careful these instructions before entering in the room and make sure you respect them** (mask, gloves or others).

**We also ask you to respect the instructions given by the nursing staff and other professionals.**

**Also, if you visit a patient with an infection, it is very important that you do not visit other patients in other rooms, because you can give the infection to other people.**

To limit the risk of infection propagation, **do you not lay down in a bed or a stretcher.**