

PRESS RELEASE

For immediate release

CONCLUSIONS OF THE CITIZENS' COMMITTEE – CLSC DE L'EST TO THE CISSS DES ÎLES

Îles-de-la-Madeleine, December 13, 2017 - The Citizen's Committee put in place by the *Centre intégré de santé et des services sociaux des Îles* last spring met on December 6, 2017 with Esther Otis, Interim President and CEO.

It is with satisfaction and confidence that after this meeting, the partners agreed to work together to implement the following measures:

- Maintain the nurse at *CLSC de l'Est*, 24 hours/7 days, within the capacities of *CISSS des Îles* by putting in place strategies of recruitment and retention of staff favoring the maintenance and development of skills with the goal of providing safe and quality services;
- Develop and publicize a promotional campaign to raise awareness of the roles and responsibilities of the nurse at the *CLSC de l'Est* as well as the 811 and 911 services in order to use the right service appropriately to reduce the response time, including that of paramedics;
- Publicize a recruitment campaign for first responders, particularly in Grande-Entrée, and to give adequate training to these people to respond when needed. This will lead to shorter response time and provide an essential safety net that can be vital for the population.

The parties will agree on a work schedule to be carried out to implement these measures by March 31, 2018.

-30-

Source : Mr. Philippe Simon Laplante
Adjoint au directeur des services administratifs
Ressources humaines, communications et affaires juridiques
418 986-2121, ext. 8321
E-mail : philippe.simon.laplante.ciSSSdesiles@SSSS.gouv.qc.ca

For interview : M^{re} Esther Otis, présidente-directrice générale
418 986-2121, ext. 8310