

Renew your prescriptions

NOTES

1. Your prescription has ended.
2. Ask your pharmacist for a list of medication that you have to renew.
3. Do not wait. Bring the list and put it in the designed box at the main entrance of the Hôpital de l'Archipel.

By following this way to proceed, your new prescription will be at the drug store for the next renewal.

After your list is deposited in the box, there is no need to call the drugstore, the hospital, your doctor or to send copies of the list.

This way of proceeding is only for the patients of doctors that have their office in the Hôpital de l'Archipel.

Centre intégré
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et de services sociaux
des Îles

Québec 

Proxim
Proximed

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Renewal of medical prescriptions





MEDICAL PRESCRIPTIONS RENEWAL

As we continue to work improving services to the population, the CISSS des Îles in collaboration with the pharmacies Proxim and Jean Coutu, provides you with this service of renewal.

When your medical prescription will expire, your pharmacist will advise you that it is time to renew it. Then, you must act right away.

Do not wait!

HOW TO RENEW?

Ask your pharmacist to give you the list of medications to be renewed. This will allow you to get the medical renewal from your doctor.

As soon as you get out of the pharmacy, **do not wait. Pass by the hospital.**

If you have a family doctor, with an office at the hospital, go to the main entrance of the Hôpital de l'Archipel, between the two doors, and deposit your list in the box.

This way to proceed assures you that your new prescription will be at the pharmacy in time.

There is no need to call the hospital neither the pharmacy.

A secretary will make sure that your prescription is done and sent to your pharmacy in time.

*****If you do not have a family doctor, you have to go at the emergency to get a renewal.**

If you forget to ask your pharmacist for a medical list, you can drop in the box, a copy of the receipt of the medications to renew. Make sure to attach all sheets together if there is more than one page.

Make sure that your name, phone number and birthdate are clear and complete.

If you do not have a car to bring your list, ask a parent or a friend to take it when he goes to get your medications at the pharmacy.

If you forget to bring the list to renew in time, you must envision a delay of 1 month before your prescription is available at the pharmacy.

