

## REPATRIATE

A victim of an event that happened outside of Québec is responsible for the expenses of their transport.

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### ORGANIZATIONS RESPONSIBLE FOR TRANSPORT CHARGES

In all cases where an organization, other than the establishment of the Réseau de la santé et des services sociaux, is responsible for providing transportation costs to a user, the expenses incurred during the movement of this person and those accompanying (paramedical, medical or family) are payable by this organization, according to its criteria.

### Organizations responsible for assuming transport fees for people 65 years old and older

- SAAQ
- Employer (1<sup>st</sup> transport only)
- CSST
- Ministry of public security
- Auditor General of Canada
- Health Canada
- National Defence of Canada
- RCMP

\*\*\* The information in this pamphlet comes from the form 2009-005 concerning policy displacement of the users of the Réseau de la santé et des services sociaux of Quebec.

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Québec

## AMBULANCE SERVICES FOR PEOPLE AGED 65 YEARS AND OLDER



## FREE TRANSPORT IS NOT AUTOMATIC, EVEN IF YOU ARE 65 YEARS OR OLDER

### Admissibility criteria

- ◆ Be a resident of Québec.
- ◆ Be 65 years or older.
- ◆ The transport by ambulance is a medico-social necessity.

**Free transportation is applied for a patient according to their health state, their physical and social conditions, the accessibility of their residence and the care that is required.**



## ELIGIBLE FOR FREE TRANSPORTATION

Transport covered by provincial policy is requests made from a residence or a public establishment to the nearest health and social services establishment.

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## WHO DETERMINES THE MEDICO- SOCIAL NECESSITY?

- ◆ The attending physician of the institution or their representative has the responsibility to determine if the condition of a patient required transport by ambulance. At the CISSS des Îles, the level of priority identified following the screening will be used to determine the need to charge the patient.

“ In a case that transport by ambulance was not required, the patient will be notified that they will have to pay the expenses. In such a case, the establishment will charge the patient.

## TRANSPORTATION THAT IS NOT FREE

- ◆ Transport between two residences.
- ◆ Transport from a residence towards a private clinic or a doctor's office and return.
- ◆ Transport from a residence towards a CLSC.
- ◆ Transport from a residence towards a private accommodation center.
- ◆ Transport between two private accommodation centers.
- ◆ Transport from a public area of transportation (airport, harbour) towards the establishment following the return to Québec after being a victim of an event (sudden illness or urgent situation) that happened outside the province.

